

TIPS AND INFO FOR SHIPPING ICP TESTS

GENERAL REMARKS

To get water samples safely to their destination, we have the following tips:

- Secure the tubes in your parcel with rubber band or paper to prevent them from rolling.
- Screw the caps of the sample tubes on tightly.
- Apply sufficient postage (if in doubt, check with the post office).
- Attach stamps securely: use self-adhesive stamps, stick wet adhesive stamps on paper and not on smooth surface or secure the stamp with extra adhesive.
- Use tracking options.
- Indicate sender on the outside of the shipment: in case of problems, the sender can be easily notified by the post office or by us.

After the sample arrives at the lab, a confirmation of receipt will be sent by email (only if sample was registered online at <u>lab.faunamarin.de</u>).

Normal postal delivery time is 1 to 7 business days within Germany and 2 to 14 business days for international shipments. If the water sample has still not arrived after 14 days, please submit a follow-up request to your shipping company.

READ IF SENDING FROM A NON-EU COUNTRY

There are collection points for water samples for several countries, please check on the list below, if your country is listed and use this address as recipient (samples can be sent as domestic mail to these addresses). All samples are repackaged there and sent to Germany by express several times a week. All information about the sender will be lost during this process, so please register the samples online at: lab.faunamarin.de!

Jump to: Europe/Middle East - North-America - South America/Caribbean - Asia/Pacific - Africa

We **strongly recommend** using these **collection points** as due to changed regulations most samples sent directly to our laboratory in Germany are held in customs causing very long shipping times.

ONLY if you choose to ship directly to our lab in Germany from a non-EU country:

For a chance of proper customs clearance, there must be a proforma invoice attached to the outside of the parcel. The proforma invoice must show a description (3,5% saline solution for analysis of trace elements / TARIC code 25010010 / REACH: Y113) and the value (0,10 € per test) of the content. The declaration with form CN 22 is invalid and a smooth customs clearance cannot be guaranteed with it.

- Shipments with unpaid customs duties will not be accepted!
- No claims for compensation for shipments that are held in customs due to incorrect/missing documents!

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COLLECTION POINT ADRESSES:

EUROPE & MIDDLE EAST

United Kingdom

BCUK Aquatics Ltd Warwick Road Unit 3 Fairfield Industrial Estate Louth LN11 OYB Lincolnshire United Kingdom

@ food4fish.co.uk/icp- lab
\$\mathbb{C}\$ +44 1507 600477

Schweiz/Suisse/Svizzera

Fauna Marin ICP Labor Saien 952 9107 Urnäsch Schweiz

Україна / Ukraine

ТОВ «ГРАН-МАРІН» Чоколівський бульвар 34 03087 КИЇВ GRAN-MARINE LLC Chokolivskyi blvd. 34 03087 KYIV

\$\omega\$ +38 0988922962

ישראל / Israel

פרימיום אקווטיקס בע"מ רחוב אלומות 81 ניצני עוז ישראל 4283600 PREMIUM AQUATIX LTD Alumot Street 81 Nitzanei Oz Israel 4283600

(W)	www.aquatix.co.il
	+972-52-8655195

info@aquatix.co.il

Türkiye / Turkey

DarkDeepSea Akvaryum Pet Shop Ithalat Ihracat Sanayi ve Ticaret Tolga Bağrıyanık Efeler Mahallesi 315 Sokak No: 16/A 35380 Buca / Izmir Türkyie

- @ darkdeepsea.com
- © +905526141816
- info@darkdeepsea.com

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NORTH AMERICA

Canada

Exotic Reef 3024-165 Legion Road North Toronto, ON M8Y0B3 Canada Raging Reef 10227 Avenue Papineau Montréal, QC, H2B2A1 Canada

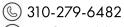




USA

CV Industries
Fauna Marin ICP Lab
505 JF Smith Ave
Slidell LA 70460
United States

Route 66 Marine Eric Caamano 13458 S Western Ave. Gardena, Ca 90249 United States



(a) eric@route66marine.com

SOUTH AMERICA & CARRIBEAN

Costa Rica

Oceano Acuario Marino y Dulce SRL Damaris Acuña 40501 San Rafael de Heredia, contiguo a la municipalidad, Centro Comercial El Campanario, Local #2, Heredia

@ oceanoacuariomyd.com

© +506 87148297

ventas@oceanoacuariomyd.com

Brazil

Costa Rica

FAUNA MARIN BRAZIL ATT GUTO CYPRIANO Rua Pedro Alves, 307 – Galpão CET LOGISTICS Bairro Santo Cristo – Rio de Janeiro – RJ CEP 20220-283 Brasil

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ASIA & PACIFIC

Japan

有限会社 LSS 研究所

〒194-0005 東京都町田市南町田 3-17-8

LSS Laboratory Co. Ltd. 3-17-8 Minami-Machida-shi 194-0005 Tokyo

@ e-lss.jp

Isslaboratory.ocnk.net/contact

Hong Kong

WIYL LTD

5A, Block A, Vita Tower,29 Wong Chuk Hang Road

Hong Kong

@ exotic-aqua.com

(C) +852 2668 3900

(x) info@exotic-aqua.com

New Zealand

EasternMarine Aquariums Ltd 21/114 Wiri Station Road Wiri 2104 Auckland @ easternmarineaquariums.co.nz

© +64 0800 102444

info@easternmarineaquariums.co.nz

Singapore

DE Aquatic Pte Ltd 11 Kaki Bukit Road 1 #03-06 Eunos Technolink Singapore 415939

臺灣 / Taiwan

一級商品有限公司 武光路富光四巷109-1 41404台中市 臺灣 TIER ONE MERCHANDISE LIMITED
Fuguang 4th Ln., Wuguang Rd. No. 109-1
41404 Taichung City
Taiwan

ราชอาณาจักรไทย / Thailand

Worldwidereef
เจเจ พลาซ่า โซน D 178-179
อำเภอลาดยาว ยาตูยัก
10900 กรุงเทพมหานคร
ประเทศไทย

Worldwidereef
JJ Plaza Zone D 178-179
Ladyaow Jatujak District
10900 Bangkok
Thailand

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Việt Nam / Vietnam

Reef Rite 136 Đường số 83 Phường Thạnh Mỹ Lợi Quận 2 Hồ Chí Minh Hochiminh City Vietnam Reef Rite 136 Street No. 83 Thanh My Loi Ward Thu Duc City Việt Nam

AFRICA

South Africa

Reef Critters (Pty) Ltd Nicholas Schaff Plot 111 Main Service Road Kibler Park Johannesburg South Africa 2091

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