



When sending back your water sample from a non-EU country to our laboratory please read:

There are **collection points** for your water sample for several countries, please check on the list below, if your country is listed and use this address as recipient (samples can be sent as domestic mail to this addresses).

We strongly recommend using these collection points as due to changed regulations most samples sent directly to the laboratory are held in customs causing very long shipping times. For proper customs clearance, there must be a proforma invoice attached to the outside of the parcel. The proforma invoice must show a description (3,5% Saline solution for analysis of trace elements / TARIC code 25010010) and the value (0,10 € per test) of the content. The declaration with **form CN 22** is **invalid** and a smooth customs clearance cannot be guaranteed with it.

Shipments that are held in customs or by shipper due to insufficient postage will not be accepted!

Thank you for your cooperation.

Tips and info for shipping ICP tests

To get water samples safely to their destination, we have the following tips:

- Secure the tubes in your parcel with rubberband or paper to prevent them from rolling.
- Apply **sufficient postage** (if in doubt, check with the post office).
- **Attach stamps securely**: use self-adhesive stamps, stick wet adhesive stamps on the envelope and not on the smooth address label or secure the stamp with extra adhesive.
- Use **tracking options**.
- **Indicate sender** on the outside of the shipment: in case of problems, the sender can be easily notified by the post office or by us.

After the sample arrives at the lab, a confirmation of receipt will be sent by email (only if sample was registered on the lab website).

Normal postal delivery time is 1 to 7 business days within Germany and 2 to 14 business days for international shipments. If the water sample has still not arrived after 14 days, please submit a follow-up request to your shipping company.



Collection Point Addresses:

United Kingdom

BCUK Aquatics Ltd
Warwick Road Unit 3
Fairfield Industrial Estate
Louth
LN11 0YB Lincolnshire
United Kingdom

Web: food4fish.co.uk/icp-lab | Phone: +44 1507 600477

Schweiz/Suisse/Svizzera

Fauna Marin ICP Labor
Saïen 952
9107 Urnäsch
Schweiz

Italia

CoralBay SRL
Punto Vendita Angelo Emo
Via Angelo Emo 52,
00136, Roma
Italia

Web: www.coralbaysrl.it | Tel: +39 06 39754034 | Email: info@coralbaysrl.it

Україна / Ukraine

ТОВ «ГРАН-МАРІН»
Чоколівський бульвар 34
03087
КИЇВ
Україна

Тел: +38 0988922962

GRAN-MARINE LLC
Chokolivskyi blvd. 34
03087
KYIV
Ukraine

Tel: +38 0988922962

ישראל / Israel

AQUATIX
Ha'Shomron 11 St.
4283000 Tnuvot
Israel

AQUATIX
השומרון 11
תנובות 4283000
ישראל



Türkiye / Türkiye

RESIF Agricultural Products Trade Inc.,
Nasuh Akar Mh., 1408.CD.,
No: 6/A, Balgat
06520 Cankaya, Ankara
Türkiye

DEB Akvaryum Aydınlatma Teknolojileri
Mumcular Mah. Cevreyolu Cad. 22/2
Bodrum
48440 Mugla
Türkiye

Canada

Exotic Reef
3024-165 Legion Road North
Toronto, ON
M8Y0B3
Canada

Raging Reef
10227 Avenue Papineau
Montréal, QC,
H2B2A1
Canada

Email: info@exoticreef.ca

Web: www.ragingreef.com | Email: info@ragingreef.com

USA

Fauna Marin ICP Lab
Shipping Center
555 W. 38th St
Houston TX 77018
USA

CV Industries
Fauna Marin ICP Lab
505 JF Smith Ave
Slidell LA 70460
USA

Country Critters
Fauna Marin ICP Lab
152 Medford Ave
Patchogue NY 11772
USA

New Zealand

EasternMarine Aquariums Ltd
21/114 Wiri Station Road Wiri
2104 Auckland
New Zealand

Web: easternmarineaquariums.co.nz | Phone: +64 0800 102444 | Email: info@easternmarineaquariums.co.nz

Costa Rica

FISH CENTER GYR SA
Guery Gonzalez
Del costado norte de la iglesia católica 150 m al este
Llorente de Flores, Heredia, Costa Rica

Brasil

devolver a amostra de água para a loja
return the water sample to the store



Singapore

DE Aquatic Pte Ltd
11 Kaki Bukit Road 1
#03-06
Eunos Technolink
Singapore 415939

ReefmarketSG Pte. Ltd.
1 Sunview Road
#03-30
Eco-Tech @ Sunview
Singapore 627612

臺灣 / Taiwan

一級商品有限公司
武光路富光四巷 109-1
41404 台中市
臺灣

TIER ONE MERCHANDISE LIMITED
Fuguang 4th Ln., Wuguang Rd. No. 109-1
41404 Taichung City
Taiwan

ราชอาณาจักรไทย / Thailand

Worldwidereef
เจเจ พลาซ่า โซน D 178-179
อำเภอลาดยาว ยาดูยัก
10900 กรุงเทพมหานคร
ประเทศไทย

Worldwidereef
JJ Plaza Zone D 178-179
Ladyaow Jatujak District
10900 Bangkok
Thailand

Việt Nam / Vietnam

Reef Rite
136 Đường số 83
Phường Thạnh Mỹ Lợi
Quận 2
Hồ Chí Minh
Việt Nam

Reef Rite
136 Street No. 83
Thanh My Loi Ward
Thu Duc City
Hochiminh City
Vietnam